

Kentucky Wesleyan College

INFORMATION TECHNOLOGY SERVICES

E-MAIL TIPS

Trouble Accessing Your Account:

- Use Internet Explorer (**Chrome & Opera are not supported**)
- You will now use your whole email address for your username on email ONLY. You will continue to print and login into PantherNet using your username to login, not your email address. Your full email address is ONLY required to log into email.
- On the second login screen, you must have your email address entered. To do that, click "Use Another Account..."

Password Changes:

If your password is not working or you want to change it, please follow this link to change your password but remember to change it to match the new password on mobile devices to prevent your account from "locking":

<https://kwcowa.kwc.edu/owa/auth/expiredpassword.aspx>

Mobile Devices:

To setup your email account on mobile devices, please visit that page by clicking [here](#) .

Please feel free to contact us with questions.

[Return to Help Desk Home](#)